SAMPLE NOMINATION:

How did this employee create a lasting impact?

Our lab tech introduced herself in a loud, clear, yet pleasant voice to my elderly father who was being seen in the ER.

How did this employee exceed your expectations?

She explained what she was going to do and how long it would take to get the results and asked if we had any questions.

How did this person demonstrate compassion and respect during your visit?

She was so genuine and kind.
She thanked him and wished him
well when she left the room.



600 9th Ave. N, Sibley, IA 51249 www.osceolarhc.org



Scan with your smart phone to submit online.





We're social! Follow us on Facebook and Instagram! We welcome your feedback regarding your recent stay and would love to celebrate those who positively impacted your experience.

PLEASE TAKE
A MOMENT TO

thank your healthcare team.

We CREATE

At Osceola Regional Health Center, we strive to better serve our community so have instilled the following core values.

Compassion, Respect, Excellence, Accountability, Teamwork for Everyone.

Please share your experience and mail completed card to the address below:	HOW DID THIS PERSON DEMONSTRATE COMPASSION AND RESPECT DURING YOUR VISIT?
Service Excellence Committee Chair 600 9th Avenue N Sibley, IA 51249	
For questions or assistance please call 712-754-5351.	
EMPLOYEE TO BE RECOGNIZED:	
DEPARTMENT:	
HOW DID THIS EMPLOYEE CREATE A LASTING IMPACT?	OTHER COMMENTS?
HOW DID THIS EMPLOYEE EXCEED YOUR EXPECTATIONS?	
	DISCLAIMER: ☐ Check this box if we are not allowed to use your story on social media and advertising.
	PERSON COMPLETING THIS CARD:
	DATE: